



Administrator Frequently Asked Questions

What communication tools are available for me to send to a non-associate needing to complete assigned or elective courses in the OhioHealth University learning management system (LMS)?

We have several communication tools for you to use:

1. Flyer – this includes a contact information box for you to fill in
2. Memo – you will fill in the Date: , To: , From: , and contact information
3. User Guides – available on the login page
4. References – available on the login page

One of my users is experiencing technical issues with a course.

Occasionally those using older PCs or Apple computers experience problems. The 'References' box on the login page has a list of links for troubleshooting technical issues.

I need to know if my users have completed their courses.

Please see Administrator User Guide

I still have questions. Who do I contact?

Please email imsadmin@ohiohealth.com. A member of our team will be happy to help you with any questions.